

### **QUESTIONS AND ANSWERS**

### 1. How do I register and pay for my vehicle license?

To register and pay for your vehicle license, visit www.etcd.gov.bm.

### 2. My vehicle has expired or is due to by relicensed by 31 May, how do I get it examined?

Once you have insured your vehicle, you can use the eTCD system to obtain a three-month vehicle license without the need for a vehicle examination.

### 3. I have my three-month vehicle license, what must I do to renew it?

Owners of vehicles licensed for three months must schedule a vehicle examination before the end of the licensing period. After your vehicle passes the examination, you will be allowed to license it for another nine months.

# 4. My vehicle was previously examined and passed, how do I get it relicensed?

You must first obtain your insurance. Following this, your vehicle can be relicensed for 12 months using the eTCD system.

# 5. Do I have a choice of either a three or twelve-month vehicle license?

No, vehicles that were previously examined and passed must be licensed for twelve months and those that have not been examined and passed must be licensed for three months.

### 6. How can I get my vehicle relicensed If I do not have access to the Internet?

Customers without Internet access can call 292-1271 and enter either extension 2138 or 2363 weekdays between 8:00 am and noon to obtain assistance with relicensing their private vehicles. Individuals with Internet access are encouraged to continue relicensing their private vehicles online using eTCD, and reserve this call-in service for those without Internet access.

### 7. Should I insure my vehicle?

All private vehicle owners must insure their vehicles and then relicense them using eTCD. For licensing details, refer to the above points.

# 8. After relicensing my vehicle, how do I get my vehicle license certificate?

TCD is currently unable to provide hard copies of the new vehicle registrations.

# 9. What happens if I get stopped by the police for failing to display my new vehicle registration?

Compliant owners will not be ticketed for failing to display the new vehicle registration. The Bermuda Police Service is aware of the situation and can confirm if a vehicle is licensed and insured for the period that applies - three months without a vehicle examination pass, a full year if examined and passed.

### 10. Can I relicense my heavy truck using eTCD?

No, eTCD can only process private vehicles i.e. private motor cars, motorcycles, and auxiliary cycles.

### 11. How do I get my driver's license renewed?

Unfortunately, all services and transactions requiring a photo or signature must wait until TCD reopens.

#### 12. Can I drive if my license has expired?

It is illegal to drive without a valid licence. However, the Bermuda Police Service is aware that motorists are unable to obtain a new driving licence at this time. As such, officers have been advised to use their discretion.

#### 13. When will TCD reopen?

A date has not been decided, however, the public will be informed when a decision is made.

Visit **www.etcd.gov.bm** to register and pay for your vehicle licence.